

MASSACHUSETTS DEMAND LETTER | OFFICIAL 30-DAY NOTICE

Chapter 93A, Section 9 (Consumer Protection Act)

From

_____ [Name]
_____ [Address]
_____ [City, State, Zip]
_____ [Phone]
_____ [E-Mail]

Date _____, 20____

_____ [Name of Merchant]
_____ [Address]
_____ [City, State, Zip]

Dear Merchant,

Under the provisions of Massachusetts General Laws, Chapter 93A, Section 9, I hereby make written demand for relief as outlined in that statute.

On or about _____, 20____, the following unfair or deceptive act occurred:

This unfair or deceptive act or practice is, in my opinion, declared unlawful by Section 2 of Chapter 93A, _____ [Enter Regulation Number, if applicable] which reads as follows: _____

[Quote text or section. Remember: You are not required to quote written regulations or laws to support the assertion that the merchant's conduct was unfair or deceptive; it is, however, desirable. You will want to include all the regulations which you believe were violated.]

As a result of this unfair or deceptive act or practice, I suffered injury or loss of money as follows: _____

[Indicate your injuries, financial loss, or property damage]

Therefore, I hereby demand the following relief: _____

[Indicate relief, or payment of damages, which is sought]

Chapter 93A gives you the opportunity to make a good-faith response to this letter within thirty (30) days. Your failure to do so could subject you to triple damages, attorney's fees and costs if I decide to institute legal action.

Sincerely,

