**INSTRUCTIONS:** This report Section 1 shall be completed to the extent possible by the person reporting or involved in a security or privacy incident (or their manager/supervisor). The report should be sent by email to *CMS\_IT\_Service\_desk@cms.hhs.gov**.* The Reporting Individual should collaborate with the CMS Incident Management Team (IMT) to update this report as the incident is resolved.

If the Reporting Individual does not initially have enough information to complete the report at this time, fill out as much as possible. DO NOT DELAY reporting this or any other incident, even if the incident is not yet confirmed. All suspected information security and privacy incidents must be reported to the CMS IT Service Desk within one hour of initial detection.

**Section 1: Incident Information**

*(This section to be completed by the Reporting Individual to the extent possible at the time of the report.)*

**Date/Time of Initial Report:**

**Date/Time Activity First Detected:**

**Incident Tracking Number:**

|  |
| --- |
| **Reporting Individual Contact Information** |
| **First Name** | **Last Name** | **Email** |
|  |  |  |
| **Office Number** | **Cell Number** | **Dept/OPDIV** | **UserID** |
|  |  |  |  |

|  |
| --- |
| **PII/PHI Breach Information** |
| **Is PII/PHI suspected to be compromised (Yes/No)?** |  |
| **(If Yes) Estimated Total Number of PII/PHI Records Impacted:**  |  |
| **(If Yes) Estimated Total Number of Users Impacted:**  |  |

|  |  |
| --- | --- |
| **Incident Description***(Please describe the incident. This section should be updated as the incident is handled.)* | **Last Update Date/Time** |
| **How was this incident detected/discovered?** |  |
|  |
| **What triage/analysis has been performed?** |  |
|  |
| **Is the incident contained? How?** |  |
|  |
| **What recovery/remediation action has taken place?** |  |
|  |

**Section 2: Estimated Incident Impact (Optional)**

*(This section is optional, intended for security personnel to complete where possible.)*

|  |
| --- |
| **Impacted FISMA System Information***(If more than one FISMA system is impacted, fill out a copy of this table for each system)* |
| **FISMA System Name** |  |
| **FISMA System Officials** |
| **Official** | **First Name**  | **Last Name** | **Email** | **Cell Number** | **Notified?** |
| Business Owner |  |  |  |  |  |
| Information System Security Officer |  |  |  |  |  |
| Other: |  |  |  |  |  |

**Functional Impact**

[ ]  No Impact [ ]  Significant Impact to Non-Critical Services

[ ]  No Impact to Services [ ]  Denial of Non-Critical Services

[ ]  Minimal Impact to Non-Critical Services [ ]  Significant Impact to Critical Services

[ ]  Minimal Impact to Critical Services [ ]  Denial of Critical Services/Loss of Control

**Information Impact**

[ ]  No Impact [ ]  Destruction of Non-Critical Systems

[ ]  Suspected But Not Identified [ ]  Critical Systems Data Breach

[ ]  Privacy Data Breach [ ]  Core Credential Compromise

[ ]  Proprietary Information Breach [ ]  Destruction of Critical System

**Recoverability**

[ ]  Regular [ ]  Extended

[ ]  Supplemented [ ]  Not Recoverable

**Attack Vector**

[ ]  Unknown [ ]  Impersonation/Spoofing [ ]  Other

[ ]  External/Removable Media [ ]  Attrition

[ ]  Improper Usage [ ]  Web

[ ]  Loss or Theft of Equipment [ ]  Email/Phishing

**Location of Observed Activity**

[ ]  L1 – Business Demilitarized Zone [ ]  L4 – Critical System DMZ [ ]  L7 – Safety Systems

[ ]  L2 – Business Network [ ]  L5 – Critical System Mgmt [ ]  – Unknown

[ ]  L3 – Business Network Mgmt [ ]  L6 – Critical Systems