

RETURN POLICY

_____ wants you to be completely satisfied with your purchase. If for any reason you are not satisfied, we will gladly accept returns for refund or merchandise credit under the following terms and conditions:

1. ITEM CONDITION. Unless an item is being returned because it was damaged upon receipt, item(s) to be returned (select one):

- must be in new, unused, and saleable condition with tags attached.
- may be "open box" but must be complete and all original packaging intact.
- may be in any condition

2. FORM OF PAYMENT. For returned items, refunds will be issued (select one):

- in the original form of payment.
- as store credit only.

If the original form of payment is unavailable, store credit may be issued at our discretion. Shipping and handling fees will be deducted from the refund amount if applicable unless otherwise stated.

3. EXCLUDED ITEMS. All items with the exception of the following are eligible for return (select those that apply):

- Clearance Items
- Final sale Items
- Perishable
- Special-order items
- Custom-made products
- Gift cards
- Other: _____

We reserve the right to refuse any return if the item does not meet the above criteria or at the discretion of store management.

4. IN-STORE RETURNS. Returns are accepted within _____ days of the original purchase with a valid receipt or proof of purchase.

5. ONLINE RETURNS. For items purchased online, returns are accepted within _____ days of the delivery date. To initiate a return, please contact us via: _____ or email _____ to obtain a return authorization. Please include your original order number and reason for the return. Returns that are shipped without authorization may not be accepted. Please allow up to _____ business days for your refund to be processed once your return is received.



6. RETURN SHIPPING. Return authorization for items shipped in error, or items that are being returned because they are defective or damaged, will include a pre-paid shipping label. Return shipping on items that are being returned for other reasons will be (select one):

- paid for by the customer.
- paid for by the retailer.

7. RESTOCKING FEE. (select one)

- Restocking fees are not charged by this retailer.
- Except for items that are returned for being damaged or defective, or items that were shipped in error, at the retailer's discretion, to cover the cost of inspecting, repackaging, and restocking certain non-defective items, a restocking fee of _____% (or the maximum amount permitted by state law, whichever is less) may be assessed for the following items or types of items: _____

The restocking fee will be deducted from the refund amount where permitted by state law.

8. OTHER TERMS AND CONDITIONS. (if any)

If you have any questions about this return policy, please contact us at:
